



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

## INFORMATIONAL LETTER NO.1384

**DATE:** May 8, 2014

**TO:** All Iowa Medicaid Providers

**FROM:** Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

**RE:** Annual Provider Training 2014

**EFFECTIVE:** Upon Receipt

The IME would like to invite all Iowa Medicaid providers to the Annual Provider Training for 2014. The IME is pleased to offer workshops in 11 different communities throughout the state.

In an effort to present the most up to date information, all day workshops containing three training seminars have been developed to further educate all participating Iowa Medicaid providers. To meet the continuing demand for information, the **same workshop will be offered twice** in each community where it is presented.

1. **Iowa Medicaid-Beyond the Basics:** A discussion of various topics for all providers ranging from the importance of the Provider Agreement to understanding provider resources.

- Provider Agreement
- Program Integrity Reviews
- Understanding Remittance Advice
- Confirming Member Eligibility
- Prior Authorization
- Provider Communication

2. **Iowa Medicaid-Managed Care:** This discussion is intended to educate providers about the various programs that encompass Managed Care including the new programs in 2014. This will cover the following topics:

- Marketplace Choice Plan
- Iowa Wellness Plan
- Accountable Care Organizations
- Dental Wellness Plan
- MediPASS
- Meridian HMO
- Program of All Inclusive Care for the Elderly (PACE)

**3. Iowa Medicaid-Innovations and Initiatives:** An overview of recent, upcoming, and ongoing initiatives that affect all providers. Topics include:

- ICD-10
- Affordable Care Act (ACA) Expansion
- State Innovation Model (SIM)
- Adult Quality Measures
- Health Information Technology (HIT)
- Payment Error Rate Measurement (PERM) Reviews

**Registration:** The IME is using an online registration tool to prevent overbooking of the workshops and to simplify the sign-in process at each venue. Providers will be able to register for each full day workshop or select which individual seminar they would like to attend.

- If you are unable to register because a session is fully booked, please review the schedule of the site sessions for a different location near your community.
- Please plan on attending your selected workshop at the date and time requested. You will *only* be contacted by the IME if we are unable to accommodate your request.
- If you are unable to complete the online registration form for any reason please contact the IME Provider Services Unit at the number or email address shown below and a representative will complete a form on your behalf.

Actual seminar end times will be dependent on the need of each particular session. The time frames provided are an estimate and we ask you to plan accordingly. There is no cost to attend these sessions.

**How to Register:**

All providers are encouraged to attend the workshop all day, but may select the seminar that best suits them. Please go to the IME [Training Sessions 2014](http://www.ime.state.ia.us/Providers/ATRegistration.html)<sup>1</sup> webpage to access the online Training Registration form.

**Site Information:**

Listed below are the dates, times, and locations of the Annual Training 2014 workshops.

**Seminar Schedule**

10:00am-12:00pm	1:00pm-2:15pm	2:30pm-4:00pm
Iowa Medicaid Managed Care	Iowa Medicaid: Beyond the Basics	Iowa Medicaid: Innovations and Initiatives

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<sup>1</sup> <http://www.ime.state.ia.us/Providers/ATRegistration.html>

Session times may vary depending on attendee participation  
Schedule and Location Information

Venue	Dates	Address/Location	Additional Information
Waterloo	June 11 & 12	Hawkeye Community College 1501 East Orange Road Waterloo, IA 50704	Room 102  Visitor Parking
Council Bluffs	June 17 & 18	Iowa Western Community College 2700 College Road Council Bluffs, IA 51503	Looft Hall Auditorium  Visitor Parking
Cedar Rapids	June 24 & 25	Kirkwood Community College 7725 Kirkwood Boulevard SW Cedar Rapids, IA 52404	The Hotel at Kirkwood Ballroom B & C  Visitor Parking
Marshalltown	July 1 & 2	Iowa Valley Community College 3702 S Center Street Marshalltown, IA 50158	Rooms 608, 610, 612  Visitor Lot
Burlington	July 7 & 8	Catfish Bend Inn & Spa 3001 Winegard Drive Burlington, IA 52601	Pzazz Convention and Event Center Hall B  Event Center Parking Lot
Mason City	July 15 & 16	North Iowa Area Community College 500 College Drive Mason City, IA 50401	Conference Center Rooms 10 D, E, F  Visitor Parking
Davenport	July 22 & 23	Scott Community College 2950 North Fairmount Davenport, IA 52804	Rooms A, B, & C  Visitor Lot
Fort Dodge	July 29 & 30	Iowa Central Community College-Triton East 2031 Quail Avenue Fort Dodge, IA 50501	Triton Room  Visitor Parking
Dubuque	August 5 & 6	Northeast Iowa Community College 680 Main Street Dubuque, IA 52001	Rooms 106A & B  Parking Ramps & Meters

<b>Sioux City</b>	<b>August 19 &amp; 20</b>	<b>Western Iowa Tech Community College 4647 Stone Avenue Sioux City, IA 51106</b>	<b>Cargill Auditorium (D103)</b>  <b>Visitor Parking</b>
<b>Des Moines</b>	<b>August 26 &amp; 27</b>	<b>Wallace Building 502 East 9th Street Des Moines, IA 50309</b>	<b>Main Auditorium</b>  <b>Parking Ramps (down the street) or Street Parking</b>

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or by email at [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us).